GETTING STARTED WITH SHOPPING FOR CARE

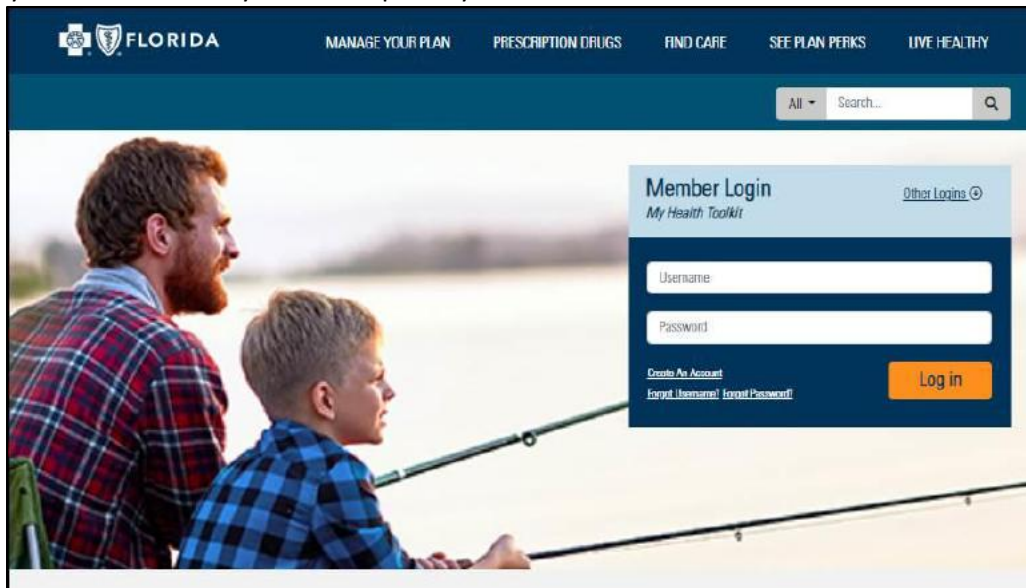**my HEALTH toolkit®**

Non-Member Instructions

Shopping for Care helps you find care based on your health plan. You search based on things that matter to you, such as distance, quality or reviews. **This guide is for those who are not yet a member but want to browse providers.**
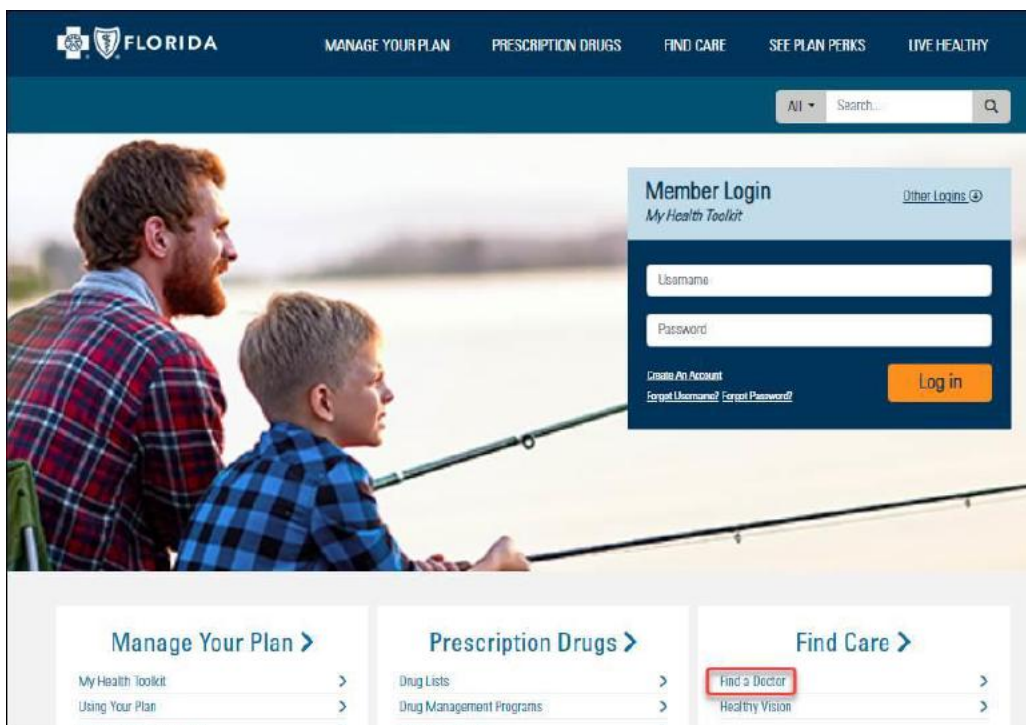
1. **Accessing Shopping for Care.**
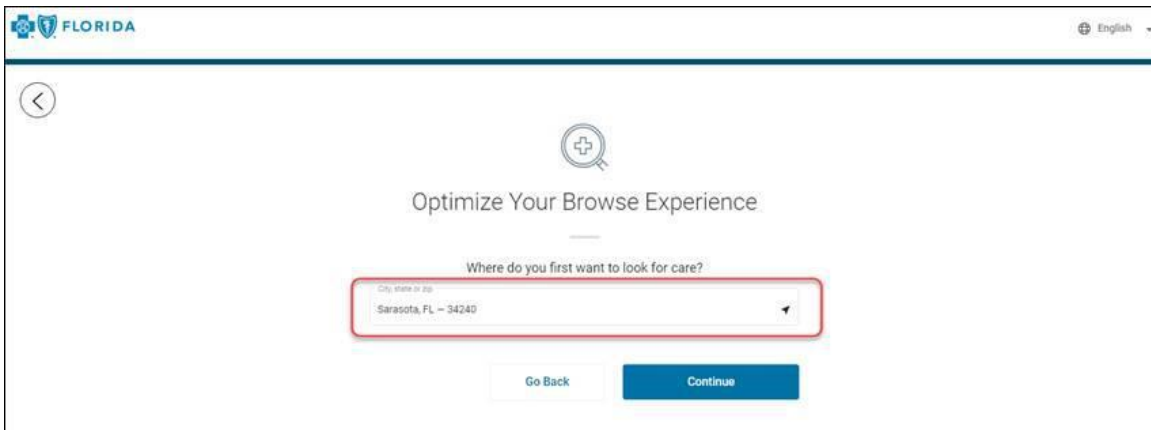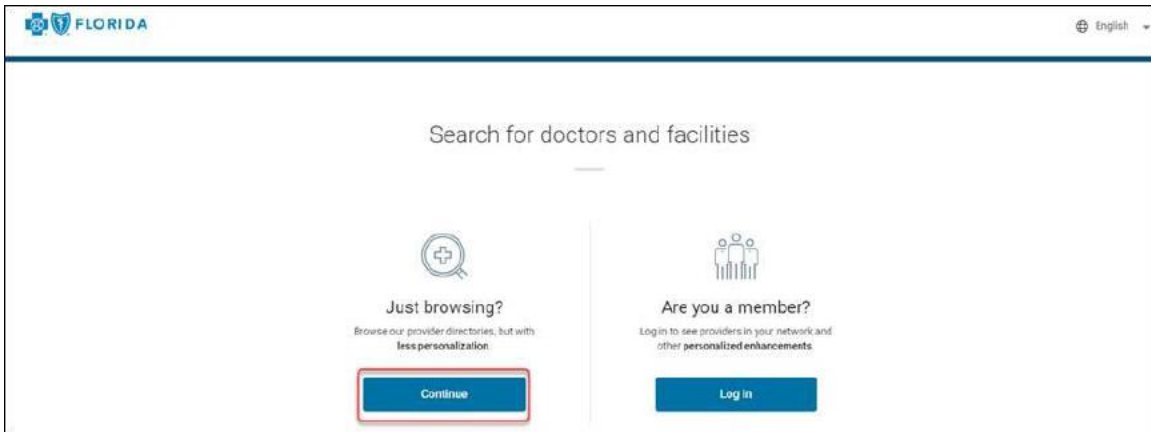   Access My Health Toolkit on your desktop at MyHealthToolkitFL.com.

2. **Browse providers using Find Care.**
   Browse providers by selecting the Find Care > Find a Doctor link on the My Health Toolkit homepage prior to signing in.
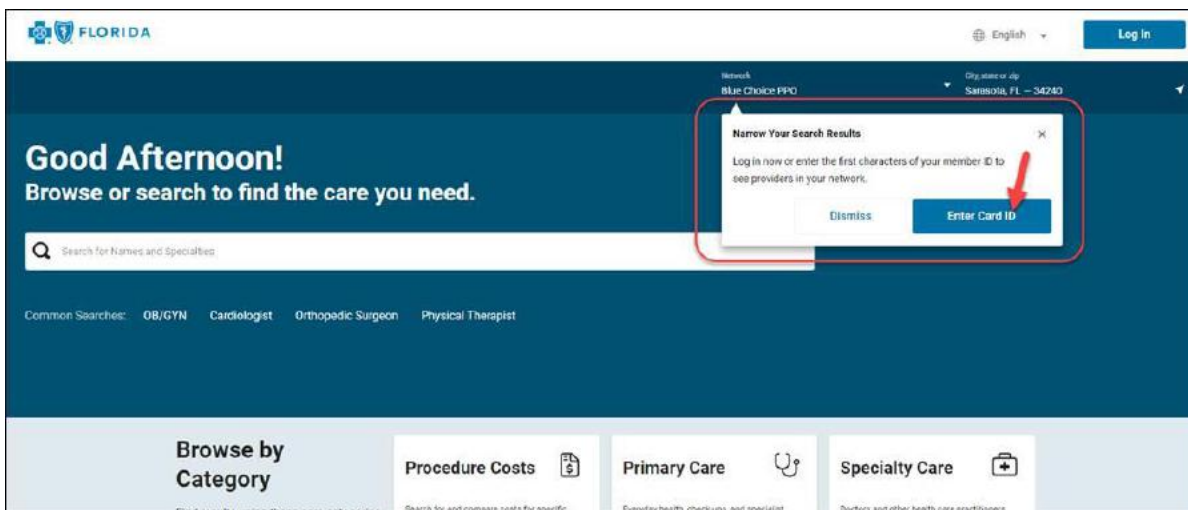
3. **Refine Your Search.** Search for doctors and facilities by choosing "Just browsing?". Next, add your location to narrow your search results.
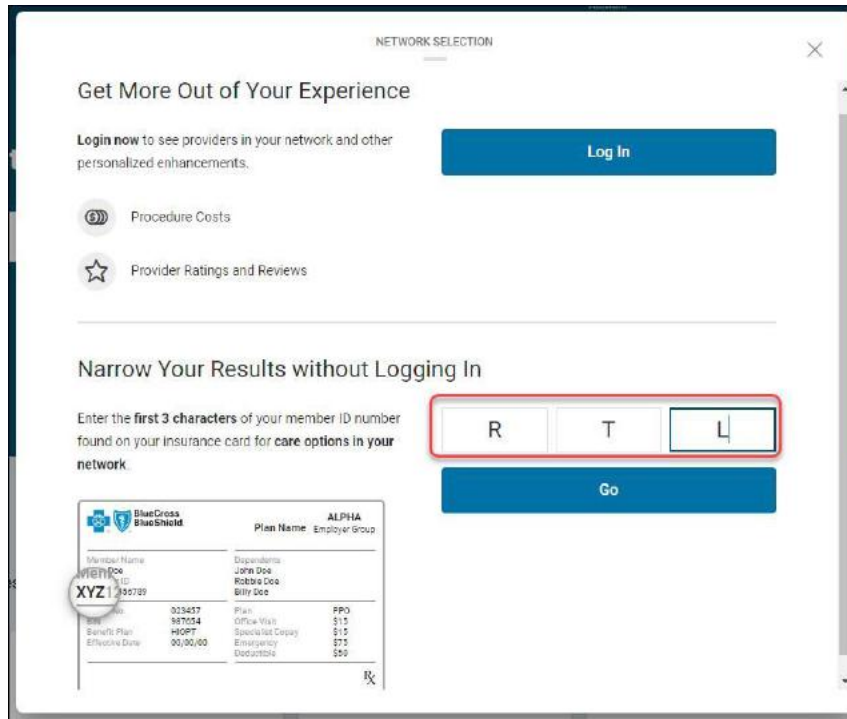

4. **Select Network**. After entering your location, you will be taken to the Find Care tool. A pop-up will display a request to enter the first characters of your member ID, also known as an alpha-prefix or 3-letter code.

   Note: If you miss this step, you cannot go back. You will be asked to select a network instead. Use these codes: RTK (Georgia), RTL (Florida), or RTC (all other states).

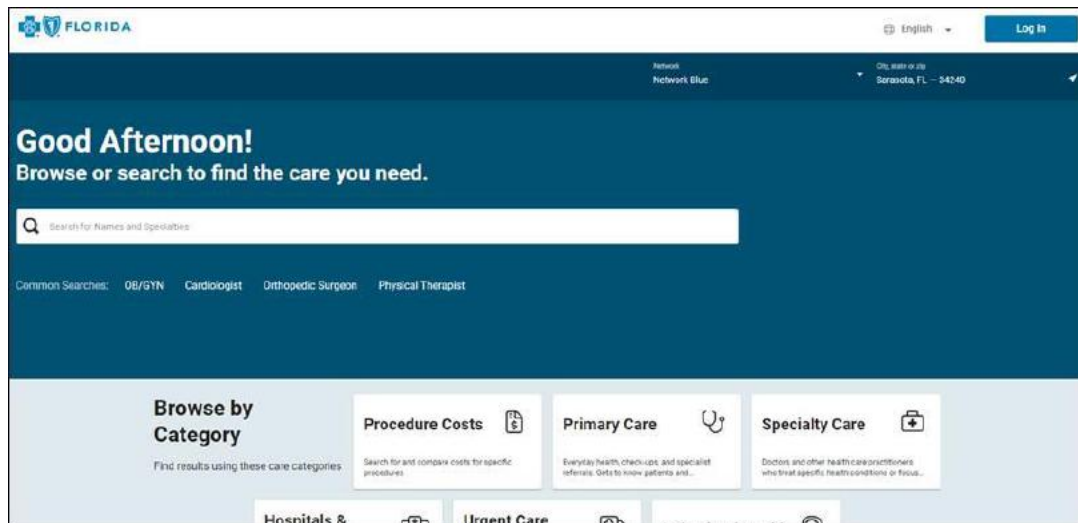**This screen should display when you click "Enter Card ID"**

If you miss the code step, please select the following networks.
RTK – Georgia residents (Blue Open Access POS)
RTL – Florida residents (Network Blue)
RTC – All other states residents (BlueChoice PPO)

5. **Specific Search & More.** Once you've entered a three-character prefix, or selected a network, you can search for a specific provider, specialty or procedure by name. You can also browse by selection the common search links or using the Browse by Category tiles.

For additional instructive steps, review the Getting Started Shopping for Care Flyer starting at Step 3.